

Doggie Daycare & Boarding Registration

Tell us about yourself

Owner's Name: _____ Date: _____
Address: _____
City: _____ State: _____ Zip Code: _____
Home Phone: _____ Cell Phone: _____ Work Phone: _____
Email: _____
Emergency Contact: _____ Phone: _____
Who else is authorized to pick up your dog? _____
Does your dog currently attend a daycare program? Y N Where: _____
Can we send you photos of your dog via text message? Y N Or Email? Y N
How did you hear about us? _____ Referred by: _____

Tell us about your dog

Name: _____ Breed: _____ Age: _____
Color: _____ Weight: _____ Male / Female Spayed / Neutered: Yes No

Brand of dog food currently fed: _____
Amount and times per day: _____
Dietary restrictions: _____
Medications: _____
Other diet information: _____

Is your dog housetrained? _____ Crate trained? _____
Does your dog get along with other dogs? _____
Does your dog get along with dogs bigger or smaller than him/her? _____
Does your dog get along with new people? _____
Has your dog ever bitten a person or another dog? _____
Does your dog growl or snap when food or toys are taken away? _____
Does your dog growl or snap for any other reason? _____
Has your dog ever climbed or jumped a fence? _____
Does your dog chew destructively? _____
Is there anything else we should be aware of? _____

Veterinary clinic: _____ Phone: _____
Medical conditions: _____ Allergies: _____
Any special needs: _____
Rabies vaccination Due: _____
DHLPP (Distemper) vaccination Due: _____
Bordetella (Kennel Cough) vaccination Due: _____
Flea/tick treatment used: _____

Go Fetch LLC

Boarding / Daycare / Bathing - Registration, Policies & Waiver

Daycare & Boarding Policies

This is an Agreement between Go Fetch, LLC (hereinafter called "Go Fetch") and the pet owner (hereinafter called "Owner").

To ensure the safety of dogs in our care and fairness to our clients, Go Fetch requires that all clients comply with the following:

Admission and Temperament

All dogs must pass a temperament evaluation prior to participating in the interactive daycare environment. Go Fetch reserves the right to deny admittance for any reason at any time. The Owner will be notified if it is determined the dog is not a good fit for daycare at Go Fetch. Go Fetch reserves the right to refuse any dog at any time due to temperament issues.

Spay/Neuter: All dogs participating in daycare should be spayed or neutered by nine (9) months of age. Alternative methods of sterilization (including vasectomy and ovary-sparing spay) will be accepted.

General Health

Communicable illness: Go Fetch will isolate any dog with signs of a communicable illness, and will call the Owner for immediate pick-up. Dogs that have been ill with any communicable condition (such as kennel cough, Giardia, Canine Papilloma Virus) will not be admitted until pet is symptom-free for a minimum of 10 days or written veterinary clearance is provided. Any health concerns, i.e. coughing, diarrhea, rash, etc., should be brought to the attention of a Go Fetch staff member before the dog is left in the care of Go Fetch.

Nails: All daycare and boarding dogs are required to have their nails maintained at a reasonable length to prevent injury to themselves and other dogs. Go Fetch will provide this service for a nominal charge if nails are not maintained at an appropriate length.

Fleas: All dogs must be free of fleas. Go Fetch will immediately treat any sign of fleas by bathing the dog with a natural flea shampoo at the Owner's expense. Regular bathing charges will apply. It is highly recommended that dogs are kept on year round flea prevention.

Daycare and Boarding Reservations

Daycare: Reservations are encouraged. If a daycare reservation cannot be kept, please notify Go Fetch by phone or email 24 hours in advance so that opening can be offered to someone else. Daycare dogs should arrive before 9am. Any daycare dogs not picked up by 6:00pm will be boarded for the night and can be picked up the following day. Additional boarding charges will apply.

Boarding: Reservations are required for boarding. It is recommended that reservations be made well in advance due to weekends and holidays filling up quickly. A credit card (Visa, MasterCard, or Discover) with a valid expiration date is required to confirm a boarding reservation. Holiday and peak season reservations cancelled less than 48 hours of the check-in date or no show on check-in date may result in a \$45 cancellation fee charged to the credit card on file.

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Owner's contact information: Please notify the staff of any change in contact information (phone, address, or veterinarian) provided at enrollment so records can be updated accordingly.

Hours: Hours are 6:30AM – 6:00PM Monday through Friday, 10:00AM – 5:00PM on Saturday. Closed Sunday except for boarding pick-ups between 5:00PM-6:00PM. **There is no daycare on Saturdays or Sundays.**

Tours: For the safety and comfort of our clients, Go Fetch will allow tours of the boarding facility on Mondays from 10:00AM until 12:00PM. Tours will not be available under any circumstance outside of those times as Go Fetch must keep the boarding environment as safe, familiar and calm as possible for the dogs.

Fees: All fees are due at the time of service. Boarding fees are due at pick-up.

Pictures: Numerous pictures/videos are taken of the dogs participating in daycare, boarding or bathing at Go Fetch. Pictures may be posted to our website, Facebook, or used in promotional materials at no compensation to the dog's owner. These photos/videos are the property of Go Fetch.

Changes: Prices for boarding, daycare, and bathing are subject to change without notice.

Bathing and Self-Serve Wash Reservations

An appointment is required for all dog bathing services, including use of the self-serve wash. Go Fetch does not offer haircuts. Go Fetch reserves the right to determine the amount of time needed for bathing services. The amount of time needed is subject to change at any time. All dogs are required to be picked up immediately after grooming is completed and Owner is contacted. Owner will be charged an additional boarding fee if their dog(s) is not picked up within two (2) hours after being contacted by Go Fetch. Any dog not picked up by close will be boarded overnight at Owner's expense.

By signing this Agreement, Owner acknowledges his or her understanding and acceptance of the Policies and this Agreement in its entirety.

Owner's Name (Please Print): _____

Owner's Signature: _____ Date: _____

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Liability Waiver

This is an Agreement between Go Fetch, LLC (hereinafter called "Go Fetch") and the pet owner (hereinafter called "Owner").

1. Owner agrees to pay for pet care services provided at the rate in effect on the date pet is checked into Go Fetch for boarding, daycare, or bathing. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the period said pet is in the care of Go Fetch. Owner further agrees that the pet shall not leave the facility until all charges due are paid by Owner or proper payment arrangements are agreed upon by both parties. All Charges incurred by Owner shall be payable upon or before pickup of pet.
2. By signing this Agreement with Go Fetch, Owner certifies to the accuracy of all information provided about said pet including any pre-existing health conditions or history of aggression towards any person or any other dog. Owner specifically represents to Go Fetch that, to Owner's knowledge, the pet has not been exposed to any contagious diseases within a thirty-day period prior to check-in. During the period of this Agreement, Owner also agrees to notify Go Fetch of any known exposure of pet to a communicable disease including, but not limited to, Kennel Cough, Canine Papilloma Virus, and Giardia. Owner agrees to withhold pet from attending Go Fetch until pet is symptom-free for a minimum of 10 days or written veterinary clearance is provided. Owner further agrees to maintain currency of vaccinations and preventative flea/tick treatment as required by Go Fetch's policy. Owner further agrees to be financially responsible for any required treatment for fleas/ticks, if determined necessary by Go Fetch. Go Fetch reserves the right to deny admittance to Owner's pet for any reason at any time.
3. Go Fetch shall exercise reasonable care and supervision for the pet delivered by the Owner for daycare, boarding and bathing services. Owner understands and accepts all potential risks involved in an environment where dogs co-mingle in groups. Risks include but are not limited to bites, nicks, scrapes, cuts, pulled muscles, torn paw pads and nails, and self-inflicted rash/sores. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of Go Fetch, to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet.
4. Go Fetch shall exercise reasonable care for the pet delivered by the owner for bathing services. Owner understands that unforeseen grooming-related services (including but not limited to: nail clipping, ear cleaning, removal of mats) may be required during the pet's attendance in daycare or boarding to be paid for by the Owner. Owner understands and accepts potential risks of grooming including but not limited to clipper burn and/or minor nicks resulting from grooming of matted, neglected coats or for irritation caused by removing coat from pets possessing mild to severe skin allergy, nor will Go Fetch be held responsible for any stressful effects grooming may have upon an elderly pet. Go Fetch reserves the right to charge additional fees for services we consider over and above the norm covered by our standard rates. We also reserve the right to refuse service to customers whose pet may pose a threat to us or to the other pets left in our care, whether it be an aggression problem, health problem, or parasite problem. Owner agrees to be financially responsible for any property damages by their pet.
5. If pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, Go Fetch, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal, and the expenses thereof shall be paid by the Owner.

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6. Owner understands that their pet may be placed in a crate for "time outs", rest periods, overnight care, if injured or for other reasons. Owner understands that water squirt bottles and/or sound aversion may be used for behavioral correction. Owner understands that pet may be muzzled for its protection or the protection of the Go Fetch staff.

7. I authorize my veterinarian to share the medical records of my pet with Go Fetch. I assume full responsibility for payment of all veterinary services rendered, including, but not limited to, diagnosis, treatment, necessary grooming, medical supplies, transportation and boarding. I agree to make such payments directly to the attending veterinarian or reimburse Go Fetch if direct payment cannot be made.

8. Owner understands that if the pet is left at Go Fetch for a period of three (3) days beyond agreed pick-up date without contact from the owner, or another responsible party, the pet will be considered abandoned and necessary steps will be taken to turn the animal over to the proper authorities.

9. Owner understands and agrees that Go Fetch will not be liable for any claims of problems, damage, illness, injury or death caused by or to the pet provided reasonable care and precautions are followed by the Go Fetch staff. Owner understands that Go Fetch is fully insured. Owner releases Go Fetch of any liability arising from the pet's attendance and participation in boarding, daycare, bathing, or training with Go Fetch.

This Agreement and Waiver is valid from the date below and grants permission for future services provided by Go Fetch without additional authorization each time Go Fetch, LLC cares for one or more of my pets.

Owner's Name (Please Print): _____

Owner's Signature: _____ Date: _____